

Press Release

Serco awards nimbus technology contract to overhaul its workforce operation

London, United Kingdom, May 2018 – Serco has awarded a major technology contract to Australian cloud-based workforce management solutions provider, nimbus, to streamline its workforce processes in the United Kingdom and Australia.

Serco will implement nimbus' Workforce Optimisation solution, Time2Work, to automate its employee scheduling process and provide operational efficiencies to its Government clients. In Australia, Serco currently provides services to a number of federal government agencies including Immigration & Border Protection, Defence and Human Services. It also serves State agencies in Health, Corrections and Citizen Services. It has recently been awarded an AUD\$2.5 billion contract to operate and maintain the new Clarence Correctional Centre in New South Wales.

Time2Work allows users to work faster and smarter, delivering automated scheduling, compliance adherence and real-time labour data analytics that provide users the ability to learn from the present to make better decisions about the future – ultimately changing the way organisations can manage their people and business.

The solution's scalability will enable Serco to standardise workforce processes across borders, to better support and facilitate its business.

Grant Custance, CEO of nimbus, says: "Serco will see significant time and cost saving benefits through the reduction of manual administrative processes and consolidation to one unified, cloud solution".

Rupert Soames, Group CEO of Serco Group PLC says: "We look forward to working closely with Time2Work to implement their time management solutions, which we believe to be world-class".

ENDS

About Serco

Serco is a leading provider of public services to governments, employing over 50,000 people internationally across the UK & Europe, ASPAC, North America and the Middle East. Serco provides services across five sectors: defence, justice and immigration, transport, health, and citizen services. More information can be found at: www.serco.com.

About nimbus

Time2Work is a cloud-first solution by nimbus, a best-in-class compliance and Workforce Optimisation solution for customer facing and mobile employees, with clients across Asia Pacific, USA, and the United Kingdom. Time2Work streamlines workforce processes, with the goal of improving employee productivity and driving better business outcomes. Its solution manages scheduling, time and attendance, compliance, labour analytics, employee self-service and supports third party integrations. For more information, visit: www.nimbus.cloud/solutions/nimbus-time2work/.

Contacts

Serco Group PLC: Charles Carr | +44 (0) 7718194381 | Charles.carr@serco.com
nimbus: Peter Witts, Navigate Communication | +61 477 274 412 | peter@navigatecommunication.com.au