

nimbus Hub - Keeping people and business 'in touch' during a crisis, no matter the location

The outbreak of the Coronavirus has resulted in a new way of working and a wave of urgency for Business Continuity planning and execution.

At Queensland Sugar Limited (QSL) we have put a number of measures in place to manage the health and well-being of our people and customers. To minimise the risk to everyone, employees have been asked to work from home where possible.

Some years ago, we deployed the Telstra TIPT telephone system. As a state-wide organisation, our employees are required to be very mobile and we have developed work practices that allow most employees to work remotely without an adverse impact on the business.

We have recently deployed the nimbus Hub solution, from Australian software company, nimbus, that works in conjunction with our Telstra phone system. nimbus Hub has been a crucial component of our crisis management solution and has enabled QSL to better manage call diversions and telephony management in general.

nimbus Hub provides the planning capability, security, and rapid change functionality we need to keep our people in touch, irrespective of their work location.



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